

CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

23/11/2010 Page 1 of 90



AUTHORITY HEADCOUNT SUMMARY 30/06/2010	6
AUTHORITY HEADCOUNT TOTALS	6
AUTHORITY FTE HEADCOUNT TOTALS	6
AUTHORITY SICKNESS DAYS LOST PER FTE	7
Total Authority Sickness Days Lost Per FTE 2008/09 & 2009/2010	7
HEADCOUNT SUMMARY BY DIRECTORATE 30/09/2010	
CHIEF EXECUTIVES DEPARTMENT	
DIRECTORATE OF EDUCATION & LEISURE	10
DIRECTORATE OF SOCIAL SERVICES	
DIRECTORATE OF ENVIRONMENT	12
AUTHORITY POSITION SUMMARY 30/09/2010	
POSITION TYPE	14
POSITION BASIS BY DIRECTORATE 30/09/2010	
Chief Executives Department	
Directorate of Education & Leisure	18



Directorate of Social Services	
Directorate of the Environment	22
POSITION TYPE BY DIRECTORATE 30/09/2010	24
Chief Executives Department	24
Directorate of Education & Leisure	27
Directorate of Social Services	29
Directorate of the Environment	31
TURNOVER SUMMARY BY DIRECTORATE	33
Authority Leavers 01/07/2010 – 30/09/2010	
Leaving Reasons Summary By Directorate 01/07/2010 – 30/09/2010	34
AGE PROFILE BY AUTHORITY AND DIRECTORATE 30/09/2010	35
DIVERSITY SUMMARY BY DIRECTORATE 30/09/2010	36
LANGUAGES BY DIRECTORATE 30/09/2010	
Chief Executive Department	
Directorate of the Education & Leisure	40
Directorate of the Environment	45



Directorate of the Social Services	49
AGE BY SALARY RANGES 30/09/2010	. 55
MARITAL STATUS BY SALARY RANGE 30/09/2010	. 57
ETHNIC ORIGIN BY SALARY RANGE 30/09/2010	. 59
DISABILITY BY SALARY RANGE 30/09/2010	. 60
GENDER BY SALARY RANGE 30/09/2010	. 61
TOTAL AUTHORITY SICKNESS DAYS LOST PER FTE 01/07/2010 – 30/09/2010	. 62
SICKNESS DAYS LOST PER FTE BY DIRECTORATE 01/07/2010-30/09/2010	
CHIEF EXECUTIVE'S DEPARTMENT	63
CHIEF EXECUTIVE'S DEPARTMENT	64
SICKNESS DAYS LOST PER FTE BY DIRECTORATE 01/07/2010-30/09/2010	. 65
SICKNESS DAYS LOST PER FTE BY DIRECTORATE 01/07/2010-30/09/2010	
DIRECTORATE OF EDUCATION & LEISURE	68
SICKNESS DAYS LOST PER FTE BY DIRECTORATE 01/07/2010-30/09/2010	
DIRECTORATE OF SOCIAL SERVICES	71



DIRECTORATE OF THE ENVIRONMENT	73
AUTHORITY SICKNESS PERCENTAGE REPORT 01/07/2010-30/09/2010	77
SICKNESS PERCENTAGE REPORT BY DIRECTORATE 01/07/2010-30/09/2010	
CHIEF EXECUTIVE'S DEPARTMENT	78
SICKNESS PERCENTAGE REPORT BY DIRECTORATE 01/07/2010-30/09/2010	79
SICKNESS PERCENTAGE REPORT BY DIRECTORATE 01/07/2010-30/09/2010	80
SICKNESS PERCENTAGE REPORT BY DIRECTORATE 01/07/2010-30/09/2010	81
DIRECTORATE OF EDUCATION & LEISURE	82
DIRECTORATE OF SOCIAL SERVICES	85
DIRECTORATE OF THE ENVIRONMENT	87



WORKFORCE INFORMATION REPORT

Authority Headcount Summary 30/06/2010

Authority Headcount Totals

Directorate	Headcount Q2 July - Sept 09	Headcount Q3 Oct - Dec 09	Headcount Q4 Jan - Mar 10		Headcount Q2 July – September 10
Chief Executive's Department			835	830	881
Directorate of Education & Leisure			5938	5932	5884
Directorate of Social Services			1510	1509	1505
Directorate of the Environment			1918	1884	1895
Overall Authority Total			9922	9885	9897

Authority FTE Headcount Totals

Directorate	FTE Count Q2 July - Sept 09	FTE Count Q3 Oct - Dec 09	FTE Count Q4 Jan - Mar 10	FTE Count Q1 April - June 10	FTE Count Q2 July – September 10
Chief Executive's Department			730.27	724.19	712.23
Directorate of Education & Leisure			3655.35	3607.32	3578
Directorate of Social Services			1127.99	1121.78	1121.03
Directorate of the Environment			1429.34	1432.7	1410.80
Overall Authority Total			6942.95	6887.99	6822.06

23/11/2010 Page 6 of 90



CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

Authority Sickness Days Lost Per FTE

Directorate	Days Lost per FTE Q2 July - Sept 09	Days Lost Per FTE Q3 Oct - Dec 09		FTE Q1	Days Lost Per FTE Q2 July – September 10
Chief Executive's Department	2.75	3.02	2.50	2.28	1.70
Directorate of Education & Leisure	2.37	4.42	3.54	3.00	1.91
Directorate of Social Services	3.93	5.22	4.57	2.96	3.28
Directorate of the Environment	3.54	3.07	2.87	2.76	2.65
Overall Authority Total	2.91	4.12	3.46	2.87	2.26

Total Authority Sickness Days Lost Per FTE 2008/09 & 2009/2010

Directorate	2008/09 Days Lost per FTE	2009/10 Days Lost per FTE
Chief Executive's Department	N/A	9.71
Directorate of Education & Leisure	N/A	11.45
Directorate of Social Services	N/A	15.63
Directorate of the Environment	N/A	10.90
Authority Total	13.48	11.83

23/11/2010 Page 7 of 90



WORKFORCE INFORMATION REPORT

Headcount Summary By Directorate 30/09/2010

Headcount Summary By Directorate 30/09/2010

TOTAL: CHIEF EXECUTIVES DEPARTMENT Headcount Q1 830 FTE Q1 724.19 Q2 885.00 FTE Q2 712.23

	Headcount Q1	Headcount Q2	FTE Q1	FTE Q2
Chief Executive	2		2	
Head & Secretary	2		2	
Corporate Finance	196	194	184.57	182.50
Head & Secretary	2	2	1.59	1.59
Accountancy	32	33	29.86	30.18
Council Tax & Benefits	89	88	83.2	82.30
Finance (Seconded)	45	44	44.41	43.41
Income	16	15	14.9	14.40
Internal Audit	12	12	10.61	10.61
Economic Development Tourism & European Affairs	187	244	120.82	117.34
Heads & Admin	2	2	2	2
Advisory Services	13	77	12.42	13.42
Community Regeneration	20	N/A	20	N/A
European	3	N/A	2.8	N/A
Fast4Ward	15	N/A	14.11	N/A
Operations	113	109	49.29	47.79
Programme Delivery	15	48	14.4	46.72
Strategy, Funding & Support	5		4.8	7.40
Regeneration Partnership	N/A	N/A	N/A	N/A
Tourism	1	N/A	1	N/A

	Headcount Q1	Headcount Q2	FTE Q1	FTE Q2
Legal Services	29	29	27.53	27.53
Heads & Admin	7	7	6.49	6.49
Litigation & Welfare	11	11	10.61	10.61
Planning / Land & Highways	11	11	10.43	10.43
ICT & Property Services	242	239	227.81	224.64
Head & Secretary	2	2	2	2
Business Support	36	36	35.22	35.22
Communications	19	17	18.5	16.50
Corporate Property	34	34	33.36	33.36
Customer First	68	67	57.13	56.16
Development	40	40	38.6	38.40
IT Operations	43	43	43	43
Procurement	24	24	24	24
Head	1	1	1	1
Business	7	7	7	7
Contracts	16	16	16	16

23/11/2010 Page 8 of 90



WORKFORCE INFORMATION REPORT

				00
	Headcount Q1			FTE Q2
		98		91.58
Personnel Services				
Chief Executive / Corporate Services DPU	9	9	9	9
Corporate Health & Safety	10	10	9.18	9.18
Education & Leisure DPU	16	14.00	15.26	13.25
Employee Service Centre	28	26.00	25.94	24.02
Environment DPU	8	8.00	7.78	7.78
HR Shared Service	N/A	5	N/A	4.68
MA Team	N/A	1	N/A	1
Occupational Health Unit	3	3	2.5	2.50
Organisational Development Unit	2	1	2	1
Policy & Performance	3	3	2.6	2.80
Social Services DPU	20	18	17.34	16.38
	54	57	43.86	43.65
Policy & Performance				
Head	2	2	2	2
Committee Services	4	N/A	4	N/A
Democratic Services	10	14	6	10
Electoral Services	5	5	5	5
Emergency Planning	3	3	3	3
Performance Management	7	7	6.41	6.41
Policy & Research	12	12	11.44	11.44
Registrars	11	14	6.01	5.80

23/11/2010 Page 9 of 90



WORKFORCE INFORMATION REPORT

Headcount Summary By Directorate 30/09/2010

TOTAL:

DIRECTORATE OF EDUCATION & Headcount Q1 5932 Headcount Q2 5884 FTE Q1 3607.32 FTE Q2 3578.00

	Headcount	Headcount		
	Q1	Q2	FTE Q1	FTE Q2
Director	2	2 2	2	2
Learning Education and Inclusion	295	373	235.71	286.39
Head & Admin	86	82	71.93	69.04
Additional Learning Needs	94	1 114	59.28	70.25
Admin, Finance & IT	23	3 23	20.97	20.97
Behaviour Support	N/A			
Education Psychology Service	N/A	N/A	N/A	N/A
Education Welfare	N/A	N/A	N/A	N/A
Governor Support	7	7 7	6	6
Social Inclusion	54	52	48.58	47.09
Visually Impaired Service	31	l 31	28.95	28.95
Youth Access		14		14
Music Service	N/A	50	N/A	30.09
Lifelong Learning & Leisure	1769	1707	618.82	570.02
Head & Secretary	7	7 6	7	6
Catering	721	717	206.01	205.72
Community Education & Libraries	615	612	222.11	219.57
Leisure Service	309	298	104.11	102.02
Music & Arts Service	79	N/A	40.57	N/A
Sports Development	89	103	25.03	26.84
Blackwood Miners Institute	N/A	31	N/A	9.86

	Headcount Q1	Headcount Q2	FTE Q1	FTE Q2
Planning & Strategy	25	25	22.1	22.1
Awards / Student Support	5	5	4.5	4.5
Health & Safety, Transport & Complaints / Customer Service	18	18	15.6	15.6
School Planning, Admissions & Placement	2	2	2	2
Our Schools our Future	4	4	4	4
	4131	4090	2724.7	2693
Schools	4131		2124.1	
Inclusion Staff - Relief	1	N/A	0	N/A
Primary Schools	2298	2293	1526.7	1511.27
Secondary Schools	1470	1471	1094.8	1077.38
Schools	N/A	N/A	N/A	N/A
Supply Teachers	302	282	0	0
Trinity Fields Special School	148	149	103.11	104.84

23/11/2010 Page 10 of 90



WORKFORCE INFORMATION REPORT

Headcount Summary By Directorate 30/09/2010

TOTAL: DIRECTORATE OF SOCIAL SERVICES Headcount Q1 1509 Headcount Q2 1505 FTE Q1 1121.78 FTE Q2 1121.03

	Headcount Q1	Headcount Q2		TE Q2
Director	1	1	1	1
Adult Services	1126	1124	771.2	771.37
Head & Secretary	3	1	3	1
Assessment & Service Improvement	72	73	68.48	68.47
Contracting & Quality Assurance	25	25	24	23.39
Health Social Care & Well being	3	3	3	3
Learning Disability	565	549	390.44	385.68
Mental Health & Learning Disability	73	77	67.21	71.71
Operation jasmine	N/A	N/A	N/A	N/A
Physical Disability & Sensory Impairment	345	356	186.57	188.61
Protection of Vulnerable Adults (POVA)	11	11	11	11
South East Wales Emergency Duty Team	26	26	11	11
Supporting People	7	6	6.5	5.50
Pan Gwent Integrated Community Equipment Service.	N/A	. 1	N/A	1
ACRF	N/A	. 1	N/A	1
Children's Services	277	275	258.4	256.92
Head	1	1	1	1
Administration (Children's Services)	39	39	36.51	36.91
Children's Services East	25	27	23.42	25.42
Children's Services North	53	53	48.86	48.36

	Headcount Q1	Headcount Q2	FTE Q1	FTE Q2
Children's Services (Cont)				
Children's Services South	46	43	42.1	39.33
Looked After Children	55	54	49.8	48.8
Quality & Planning	16	15	15.22	14.60
Youth Offending Team	42	43	41.5	42.50
Resourcing & Performance	108	109	91.18	91.74
Head				
Finance (Social Services)	77	76	63.86	62.86
Performance Management (Social Services)	15	16	14.81	15.81
- chemical management (Gooda Gervioco)	16	17	12.5	13.07
Training & Development				

23/11/2010 Page 11 of 90



WORKFORCE INFORMATION REPORT

Headcount Summary By Directorate 30/09/2010

TOTAL: DIRECTORATE OF ENVIRONMENT Headcount Q1 1884 FTE Q1 1432.70 Headcount Q2 1895.00 FTE Q2 1410.80

	Headcount Q1	Headcount Q2	FTE Q1	FTEQ2
Director & Admin	4	3	3	2
Building Maintenance DLO	266	267	265.35	266.38
Heads & Admin	39	40	39	40
Building Services	216	216	215.35	215.38
Estimating	11	11	11	11
Engineering	247	245	178.43	180.03
Head & Secretary	2	2	2	2
Engineering Projects Group	30	30	28.9	28.90
Highways Operations Group	95	97	94.3	96.30
Transportation Engineering	120	116.00	53.23	52.83

Headcount Q1		FTE Q1	FTE Q2
936	951	568.95	544.39
3	3	3	3
534	538	174.1	168.13
4	4	4	4
147	157	136.39	115.74
14	14	14	14
238	240	237.46	239.51
191	190	176.48	177.88
1	1	1	1
48	49	44.94	46.23
127	106	116.98	102.50
15	34	13.56	28.15
29	29	28.6	28.60
29	29	28.6	28.60
	936 3 534 4 147 14 238 191 48 127 15	Q1 Q2 936 951 3 3 534 538 4 4 147 157 14 14 238 240 191 190 1 1 48 49 127 106 15 34 29 29	Q1 Q2 FTE Q1 936 951 568.95 3 3 3 534 538 174.1 4 4 4 147 157 136.39 14 14 14 238 240 237.46 1 1 1 48 49 44.94 127 106 116.98 15 34 13.56 29 29 28.6

23/11/2010 Page 12 of 90



CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

Headcount Summary By Directorate 30/09/2010

	Headcount Q1		FTE Q1	FTE Q2
Planning Services	105	104	100.16	99.56
Head & Secretary	2	2	2	2
Building Control	5	5	5	5
Countryside	42	41	40.2	39.60
Development Control	16	16	15.68	15.68
Planning Administration	23	23	20.68	20.68
Strategic Planning & Urban Renewal	17	17	16.61	16.61
Public Protection	121	121	111.74	111.96
Head & Secretary	1	1	1	1
Divisional Support	9	9	8.34	8.34
Community Safety	39	39	32.68	32.68
Environmental Health	43	43	40.71	40.94
Trading Standards & Licensing	29	29	29	29
Property Support Services				

23/11/2010 Page 13 of 90



WORKFORCE INFORMATION REPORT

Authority Position Summary 30/09/2010

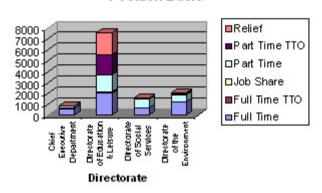
Position Basis

Directorate	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief
Chief Executive Department	616	1	3	152	2	135
Directorate of Education & Leisure	1935	136	2	1477	1971	2045
Directorate of Social Services	687		5	733		110
Directorate of the Environment	1182		10	625	97	152
Overall Total	4420	137	20	2987	2070	2442

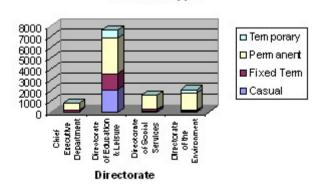
Position Type

Directorate	Casual	Fixed Term	Permanent	Temporary
Chief Executive Department	135	103	667	4
Directorate of Education & Leisure	2053	1340	3582	591
Directorate of Social Services	110	105	1306	144
Directorate of the Environment	150	59	1790	67
Overall Total	2448	1607	7345	806

Position Basis



Position Type



23/11/2010 Page 14 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Chief Executives Department

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Head & Secretary	1						1
Corporate Finance	160			33	1		194
Head & Secretary	1			1			2
Accountancy	25			8			33
Council Tax & Benefits	71			16	1		88
Finance (Seconded)	42			2			44
Income	14			1			15
Internal Audit	7			5			12
Economic Development Tourism & European Affairs	94	1	2	44	1	115	257
Heads & Admin	2						2
Advisory Services	10			7		63	80
Operations	33		2	31	1	52	119
Programme Delivery	43	1		4			48
Strategy, Funding & Support	6			2			8

23/11/2010 Page 15 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Chief Executives Department

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
ICT & Property Services	200	I dii Time TTO	1	38		Ivellel	239
Head & Secretary	2						2
Business Support	32			4			36
Communications	16			1			17
Corporate Property	32			2			34
Customer First	39			28			67
Development	36		1	3			40
IT Operations	43						43
Legal Services	23			6			29
Heads & Admin	5			2			7
Litigation & Welfare	9			2			11
Planning / Land & Highways	9			2			11
Personnel Services	75			23			98
Head & Secretary	2						2
Chief Executive / Corporate Services DPU	7						7
Corporate Health & Safety	8			2			10
Education & Leisure DPU	11			3			14
Employee Service Centre	18			8			26
Environment DPU	7			1			8
HR Shared Service	3			2			5
MA Team	1						1
Occupational Health Unit	2			1			3
Organisational Development Unit	1						1
Policy & Performance Unit	2			1			3
Social Services DPU	13			5			18

23/11/2010 Page 16 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Chief Executives Department

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Policy & Performance	39			8		20	67
Head & Secretary	2						2
Democratic Services	10					4	14
Electoral Services	5						5
Emergency Planning	3						3
Performance Management	5			2			7
Policy & Research	10			2			12
Registrars	4			4		16	24
Procurement Services	24						24
Head	1						1
Business	7						7
Contracts	16						16

23/11/2010 Page 17 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Directorate of Education & Leisure

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Director	1						1
Learning Education and Inclusion	158	32		67	101	17	375
Heads & Admin	25	1		4	52		82
Additional Learning Needs	45	6		23	31	9	23
Admin, Finance & IT	16			6	1		7
Governor Support	4			3			50
Music Service	22			20		8	52
Social Inclusion	27	10		10	5		33
Visually Impaired Service	14	6		1	12		14
Youth Access	5	9					82
Lifelong Learning & Leisure	298	8	1	708	424	1129	2568
Head & Secretary	6						6
Blackwood Miners Institute	7			5		25	37
Catering	90	3		328	305	227	953
Community Education & Libraries	121	5	1	270	105	283	785
Leisure Service	54			100	1	517	672
Sports Development	20			5	13	77	115

23/11/2010 Page 18 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Directorate of Education & Leisure

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Planning & Strategy	18	1	1	5			25
Head							
Awards / Student Support	4		1				5
Health & Safety, Transport & Complaints / Customer Service	12	1		5			18
School Planning, Admissions & Placement	2						2
Our Schools Our Future	4						4
Our Schools Our Future	4						4
School Effectiveness	1455	95		697	1446	899	4592
Primary Schools	726	33		473	1035	327	2594
Secondary Schools	700	56		211	325	250	1542
Supply Teachers						279	279
Trinity Fields Special School	29	6		13	86	43	177

23/11/2010 Page 19 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Directorate of Social Services

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Director	1						1
Adult Services	389		2	654		104	1149
Head & Secretary	1						1
ACRF	61			12			73
Assessment & Service Improvement	22			3			25
Contracting & Quality Assurance	3						3
Health Social Care & Well being	144		2	360		63	569
Learning Disability	64			13			77
Mental Health & Learning Disability	1						1
Pan Gwent Integrated Com Equipment Service	66			263		27	356
Physical Disability & Sensory Impairment	11						11
Protection of Vulnerable Adults (POVA)	10			2		14	26
South East Wales Emergency Duty Team	5			1			6
Supporting People	1						1
Children's Services	221		1	54			276
Head	1						1
Administration (Children's Services)	33		1	6			40
Children's Services East	22			5			27
Children's Services North	42			11			53
Children's Services South	31			12			43
Looked After Children	36			18			54
Quality & Planning	14			1			15
Youth Offending Team	42			1			43

23/11/2010 Page 20 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Directorate of Social Services

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Resourcing & Performance	76		2	25		6	109
Head							
Finance (Social Services)	53			17		6	76
Performance Management (Social Services)	15			1			16
Training & Development	8	8	2	7			17

23/11/2010 Page 21 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Directorate of the Environment

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Director & Admin	1		2				3
Building Maintenance DLO	265			2			267
Heads & Admin	40						40
Building Services	214			2			216
Estimating	11						11
Engineering	149		1	26	67	2	245
Head & Secretary	2						2
Engineering Projects Group	27			3			30
Highways Operations Group	95		1	1			97
Transportation Engineering	25			22	67	2	116
Housing	162		3	27		1	193
Head	1						1
Private Sector Housing	42			7			49
Public Sector Housing	98		1	7			106
Strategy & Resources	21		2	13		1	37

23/11/2010 Page 22 of 90



WORKFORCE INFORMATION REPORT

Position Basis By Directorate 30/09/2010 Directorate of the Environment

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Planning Services	94		2	7		1	104
Head & Secretary	2						2
Building Control	5						5
Countryside	38			2		1	41
Development Control	15			1			16
Planning Administration	18		2	3			23
Strategic Planning & Urban Renewal	16			1			17
Property Services	28			1			29
Building Consultancy	28			1			29
Public Protection	101		2	18			121
Head & Secretary	1						1
Community Safety	27		1	11			39
Divisional Support Unit	8			1			9
Environmental Health	36		1	6			43
Trading Standards & Licensing	29						29
Public Services	382			544	30	148	1104
Heads & Admin	3						3
Building Cleaning	10			529	30	109	678
Fleet Management	4						4
Parks Services	111			15		39	165
Vehicle Maintenance	14						14
Waste Management	240						240

23/11/2010 Page 23 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Chief Executives Department

	Casual	Fixed Term	Permanent	Temporary	Total
CE & Secretary			1		1
Corporate Finance		14	178	2	194
Head & Secretary			2		2
Accountancy		4	29		33
Council Tax & Benefits		7	81		88
Finance (Seconded)		2	40	2	44
Income		1	14		15
Internal Audit			12		12
Economic Development Tourism & European Affairs	115	36	105	2	257
Heads & Admin			2		2
Advisory Services	63	7	10		80
Operations	52	2	64	1	119
Programme Delivery		27	21		48
Strategy, Funding & Support			8	1	8

23/11/2010 Page 24 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Chief Executives Department

	Casual	Fixed Term	Permanent	Temporary	Total
	- Cuodai	T IXOU TOTAL	- Ormanoni	- Component	i otai
ICT & Property Services		13			239
Head & Secretary			2		2
Business Support		1	35		36
Communications			17		17
Corporate Property		1	33		34
Customer First		2	65		67
Development		5	35		40
IT Operations		4	39		43
Legal Services		1	28		29
Heads & Admin			7		7
Litigation & Welfare		1	10		11
Planning / Land & Highways			11		11
Personnel Services		34			1 98
Head & Secretary			2		2
Chief Executive / Corporate Services DPU		6	1		7
Corporate Health & Safety		1	9		10
Education & Leisure DPU		8	6		14
Employee Service Centre		9	16		1 26
Environment DPU		1	7		8
HR Shared Service		3	2		5
MA Team		1			1
Occupational Health Unit		1	2		3
Organisational Development Unit			1		1
Policy & Performance Unit			3		3
Social Services DPU		4	14		18

23/11/2010 Page 25 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Chief Executives Department

	Casual	Fixed Term	Permanent	Temporary	Total
Policy & Performance	20	3	44		67
Head & Secretary			2		22
Democratic Services	4		10		14
Electoral Services		1	4		5
Emergency Planning			3		3
Performance Management		2	5		7
Policy & Research			12		12
Registrars	16		8		24
Procurement Services			22		24
Head			1		1
Business			7		7
Contracts		2	14		16

23/11/2010 Page 26 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Directorate of Education & Leisure

	Casual	Fixed Term	Permanent	Temporary	Total
Head			2		2
Learning Education and Inclusion	17	124	211	23	375
Heads & Admin		68	13	1	82
Additional Learning Needs	9	26	63	16	114
Admin, Finance & IT		3	19	1	23
Governor Support		2	5		7
Music Service	8	6	35	1	50
Social Inclusion		10	39	3	52
Visually Impaired Service			33		33
Youth Access		9	4	1	14
Lifelong Learning & Leisure	1138	335	776	319	2568
Head & Secretary			6		6
Blackwood Miners Institute	25		12		37
Catering	236	4	450	263	953
Community Education & Libraries	283	284	183	35	785
Leisure Service	517	14	120	21	672
Sports Development	77	33	5		115
Our Schools Our Future		4			4
Our Schools Our Future		4			4

23/11/2010 Page 27 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Directorate of Education & Leisure

	Casual	Fixed Term	Permanent	Temporary	Total
Planning & Strategy		9	16		25
Head					
Awards / Student Support			5		5
Health & Safety, Transport & Complaints / Customer Service		8	10		18
School Planning, Admissions & Placement		1	1		2
School Effectiveness	898	1340	3582	591	4592
Primary Schools	327	625	1468	174	2594
Secondary Schools	249	214	1012	67	1542
Supply Teachers	279				279
Trinity Fields Special School	43	29	97	8	177

23/11/2010 Page 28 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Directorate of Social Services

	Casual	Fixed Term	Permanent	Temporary	Total
Director			1		1
Adult Services	104	52	979	14	1149
Head & Secretary		1			1
ACRF		1			1
Assessment & Service Improvement		6	67		73
Contracting & Quality Assurance		7	18		25
Health Social Care & Well being		1	2		3
Learning Disability	63	23	474	9	569
Mental Health & Substance Misuse		5	69	3	77
Pan Gwent Integrated Community Equipment Service		1			1
Physical Disability & Sensory Impairment	27	3	324	2	356
Protection of Vulnerable Adults (POVA)		1	10		11
South East Wales Emergency Duty Team	14		12		26
Supporting People		3	3		6
Children's Services		39	237		276
Head			1		1
Administration (Children's Services)		7	33		40
Children's Services East			27		27
Children's Services North		4	49		53
Children's Services South		3	40		43
Looked After Children		2	52		54
Quality & Planning		4	11		15
Youth Offending Team		19	24		43

23/11/2010 Page 29 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Directorate of Social Services

	Casual	Fixed Term	Permanent	Temporary	Total
Resourcing & Performance	6	14	89		109
Head					
Finance (Social Services)	6	2	68		76
Performance Management (Social Services)		6	10		16
Training & Development		6	11		17

23/11/2010 Page 30 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Directorate of the Environment

	Casual	Fixed Term	Permanent	Temporary	Total
Heads & Admin			3		3
Building Maintenance DLO		6	250	11	267
Heads & Admin		2	36	2	40
Building Services		4	203	9	216
Estimating			11		11
Engineering	1	16	228		245
Head & Secretary			2		2
Engineering Projects Group		3	27		30
Highways Operations Group		3	94		97
Transportation Engineering	1	10	105		116
Housing	1	8	173	11	193
Head			1		1
Private Sector Housing			48	1	49
Public Sector Housing		7	90	9	106
Strategy & Resources	1	1	34	1	37

23/11/2010 Page 31 of 90



WORKFORCE INFORMATION REPORT

Position Type By Directorate 30/09/2010 Directorate of the Environment

	Casual	Fixed Term	Permanent	Temporary	Total
	Casuai			remporary .	
Planning Services	1	11	88	1	104
Head & Secretary			2		2
Building Control			4	1	5
Countryside	1	8	31	1	41
Development Control		1	15		16
Planning Administration		1	21	1	23
Strategic Planning & Urban Renewal		1	15	1	17
Property Services			28	1	29
Building Consultancy			28	1	29
Public Protection		12	106	3	121
Head & Secretary			1		1
Community Safety		7	31	1	39
Divisional Support			8	1	9
Environmental Health		4	38	1	43
Trading Standards & Licensing		1	28		29
Public Services	147	6	914	37	1104
Heads & Admin			3		3
Building Cleaning	109	1	555	13	678
Fleet Management			4		4
Parks Services	38	5	113	9	165
Vehicle Maintenance			13	1	14
Waste Management			226	14	240

23/11/2010 Page 32 of 90



WORKFORCE INFORMATION REPORT

Turnover Summary By Directorate

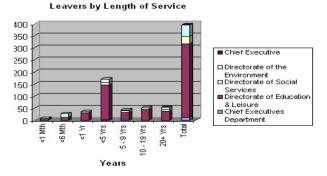
Authority Leavers 01/07/2010 - 30/09/2010

	· ·		•	(People)		Turnover %		Turnover %	Q1 Voluntary Turnover %
Chief Executives Department	837.00	881.00	859.00	13.00	6.00	1.51 %	0.70 %	0.84 %	0.48 %
Directorate of Education & Leisure	5,955.00	5,889.00	5,922.00	303.00	212.00	5.12 %	3.58 %	1.91 %	0.96 %
Directorate of Social Services	1,507.00	1,505.00	1,506.00	32.00	17.00	2.12 %	1.13 %	1.79 %	1.06 %
Directorate of the Environment	1,883.00	1,895.00	1,889.00	45.00	17.00	2.38 %	0.90 %	3.64 %	2.22 %
				1	1				
Totals				394	252	3.97%	2.54%	2.17 %	1.20 %

Turnover Summary By Directorate 01/07/2010-30/09/2010

Leavers Length of Service

Directorate	<1 Mth	<6 Mth	<1 Yr	<5 Yrs	5 - 9 Yrs	10 - 19 Yrs	20+ Yrs	Total
Chief Executives Department	1			4	5	1	2	13
Directorate of Education & Leisure	6	12	32	142	29	45	37	303
Directorate of Social Services		1		10	7	7	7	32
Directorate of the Environment	2	15	4	14	2		8	45
							1	1



23/11/2010 Page 33 of 90



WORKFORCE INFORMATION REPORT

Leaving Reasons Summary By Directorate 01/07/2010 - 30/09/2010

	Chief Executive's	Directorate of Education &	Directorate of Social	Directorate of the	
Leaving Reason	Department inc CE	Leisure	Services	Environment	Total
Absenteeism			3	3	3
Better Job Prospects					
Death in Service					
Dismissal		3			3
Dismissal on III Health Grounds - Tier 1		1			1
Dismissal on III Health Grounds - Tier 2		1			1
Dismissal on III Health Grounds - Tier 3					
End of Apprenticeship					
End of Fixed Term Contract		57	1	18	75
End of Relief Employment	1	2		1	4
End of Seasonal Work					
Failed Probation					
Forced Redundancy					
Gross Misconduct	2	1	2	. 1	6
III Health - Medical Severance	1			1	2
Leaver Reason Blank					
Mutual Agreement	1	7	1	3	12
Personal Reasons					
Resignation - Early Release of Pen Benefits		7	1	1	9
Retirement at 65		2			2
Retirement over 65		2		2	4
Secondment to other Authority					
Voluntary Redundancy – No Release of Pen Benefits					
Voluntary Redundancy/ VER – Release of Pen Benefits					
Voluntary Resignation	7	212	17	16	252
Voluntary Resignation – 60-65 No Release of Pen Benefits		1			1
Voluntary Resignation – 60-65 Release of Pen Benefits	2	7	7	2	18
Total	14	303	32	43	394

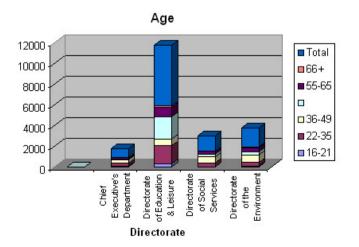
23/11/2010 Page 34 of 90



WORKFORCE INFORMATION REPORT

Age Profile By Authority and Directorate 30/09/2010

	Cate	Categories					
Directorate	16-21	22-35	36-49	50-54	55-65	66+	Total
Chief Executive's Department	75	276	328	84	114	. 8	885
Directorate of Education & Leisure	278	1766	639	2173	929	101	5885
Directorate of Social Services	10	338	587	247	295	4	1505
Directorate of the Environment	71	313	604	286	363	20	1895
Overall Totals	432	2692	3689	1253	1698	133	9897



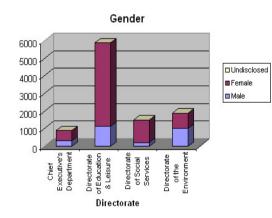
23/11/2010 Page 35 of 90

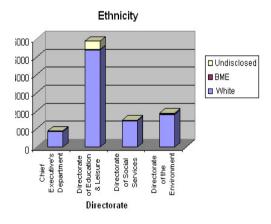


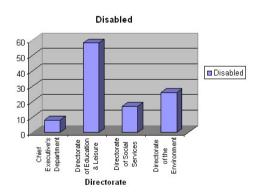
WORKFORCE INFORMATION REPORT

Diversity Summary By Directorate 30/09/2010

Directorate	Male	Female	Undisclosed	White	ВМЕ	Undisclosed	Disabled
Chief Executive's Department	314.00	571.00	0	864.00	6.00	15.00	8.00
Directorate of Education & Leisure	1,136.00	4,748.00	1.00	5,394.00	30.00	461.00	58.00
Directorate of Social Services	211.00	1,294.00	0	1,457.00	20.00	28.00	17.00
Directorate of the Environment	1,018.00	877.00	0	1,813.00	10.00	72.00	26.00
Authority Total	2,637.00	7,259.00	1.00	9,265.00	65.00	567.00	105.00







23/11/2010 Page 36 of 90



WORKFORCE INFORMATION REPORT

Languages By Directorate 30/09/2010 Chief Executive Department

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
a e e	Reading						9
:: ō	Speaking/ Use			1	8		
s ua	Understanding			1	8		
S	Writing						9
British Langu	Total Staff who use British Sign Language	9				•	•
<u> </u>	Difference to previous quarter	-7					
	% Change over previous quarter	43.75					

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1	3	5	7	2
_	Speaking/Use	1	1	6	9	1
ည	Understanding	1	1	5	9	2
rench	Writing	1	1	5	9	2
Œ.	Total Staff who use French	18				
	Difference to previous quarter	-10				
	% Change over previous quarter	35.71				

German		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading			3	1	3
	Speaking/Use		1	2	3	1
	Understanding			2	3	2
	Writing			3	1	3
	Total Staff who use German	7				

23/11/2010 Page 37 of 90



WORKFORCE INFORMATION REPORT

Difference to previous quarter	-3
% Change over previous quarter	30.00

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1				
_	Speaking/Use	1				
ar	Understanding	1				
Italian	Writing	1				
±	Total staff who use Italian	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	100.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
Maltese	Reading	1				
	Speaking/ Use	1				
	Understanding	1				
a t	Writing	1				
Ma	Total staff who use Maltese	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	100.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading		2	1		
<u>_</u>	Speaking/ Use		1	1	1	
is	Understanding			2		1
ar	Writing			2	1	
Spanish	Total staff who use Spanish	3				
	Difference to previous quarter	-3				
	% Change over previous quarter	50.00				

23/11/2010 Page 38 of 90



CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
<u></u>	Speaking/ Use				1	
Furkish	Understanding				1	
È	Writing				1	
F	Total staff who use Turkish	1				
	Difference to previous quarter	0				
	% Change over previous quarter	0.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	10	7	6	6	1
_	Speaking/ Use	10	5	5	10	
'elsh	Understanding	11	3	6	7	3
<u> </u>	Writing	11	3	6	9	1
>	Total staff who use Welsh	30				
	Difference to previous quarter	-18				
	% Change over previous quarter	37.50				

23/11/2010 Page 39 of 90



WORKFORCE INFORMATION REPORT

Directorate of the Education & Leisure

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
d)	Reading	2	1	1		1	
	Speaking/ Use						5
≝	Understanding	1				4	
Braille	Writing	1				4	
m	Total staff who use Braille	5					
	Difference to previous quarter	-3					
	% Change over previous quarter	37.50					

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading			2		
	Speaking/Use			2		
<u>S</u>	Understanding			2		
Breton	Writing			2		
m	Total staff who use Breton	2				
	Difference to previous quarter	-2				
	% Change over previous quarter	50.00				

% Change over previous quarter 35.29

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
tish Sign nguage	Reading						22
	Speaking/Use	1	1	2	11		7
	Understanding	1	1	1		10	9
	Writing						22
riti	Total staff who use British Sign Language	22		•		•	
<u> </u>	Difference to previous quarter	-12					

23/11/2010 Page 40 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1				
_	Speaking/Use	1				
<u>5</u>	Understanding	1				
Dutch	Writing	1				
	Total staff who use Dutch	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	2	5	8	9	
_	Speaking/ Use	3	4	8	9	
ြင	Understanding	2	4	8	5	5
French	Writing	2	4	8	10	
Ē.	Total staff who use French	24				
	Difference to previous quarter	-21				
	% Change over previous quarter	46.67				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	2	5	1	2	
⊑	Speaking/ Use	2	4	2	2	
na	Understanding	2	2	1	2	3
German	Writing	2	2	1	5	
Ö	Total staff who use German	10				
	Difference to previous quarter	-7				
	% Change over previous quarter	41.18				

23/11/2010 Page 41 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1	2	1	1	
_	Speaking/ Use	1	2	1	1	
ar	Understanding	1		3		1
Italian	Writing	1		3	1	
±	Total staff who use Italian	5				•
	Difference to previous quarter	-4				
	% Change over previous quarter	44.44				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
	Reading						2
Ę	Speaking/ Use				2		
at c	Understanding				2		
꽃	Writing						2
Makaton	Total staff who use Makaton	2					
	Difference to previous quarter	0					
	% Change over previous quarter	0.0					

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading					
Se	Speaking/ Use					
ne	Understanding					
6 r	Writing					
Portuguese	Total staff who use Portuguese	0				
Pc	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

23/11/2010 Page 42 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
_	Speaking/ Use		1			
oia Sia	Understanding				1	
Serbian	Writing				1	
Š	Total staff who use Serbian	1				•
	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading		2		3	
<u>_</u>	Speaking/ Use		2		3	
is	Understanding		2		3	
ar	Writing		2		3	
Spanish	Total staff who use Spanish	5				
	Difference to previous quarter	-5				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading					
ų,	Speaking/ Use					
i š i	Understanding					
)ė	Writing					
Swedish	Total staff who use Swedish	0				
	Difference to previous quarter	0				
	% Change over previous quarter	100.00				

23/11/2010 Page 43 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				2	
Ę	Speaking/ Use				2	
Turkish	Understanding				2	
Ė	Writing				2	
_ ≓	Total staff who use Turkish	2				
	Difference to previous quarter	-2				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	81	8	9	25	
_	Speaking/ Use	79	10	9	25	
Welsh	Understanding	20	4	8	23	68
/e	Writing	76	10	8	28	1
5	Total staff who use Welsh	123				
	Difference to previous quarter	-60.00				
	% Change over previous quarter	32.79				

23/11/2010 Page 44 of 90



WORKFORCE INFORMATION REPORT

Languages By Directorate 30/09/2010

Directorate of the Environment

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
O	Reading	1				
	Speaking/ Use	1				
Arabic	Understanding	1				
โล	Writing	1				
⋖	Total staff who use Arabic	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
⊑ o	Reading						3
sritish Sign -anaguage	Speaking/Use				3		
o c	Understanding				3		
sk	Writing						3
British Lanagı	Total staff who use British Sign Language	3					
Ľ ñ	Difference to previous quarter	-1					
	% Change over previous quarter	25.00					

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading			1	10	1
ų	Speaking/Use			1	10	1
French	Understanding			1	8	3
Je.	Writing				8	4
H	Total staff who use French	12				
	Difference to previous quarter	-3				
	% Change over previous quarter	20.00				

23/11/2010 Page 45 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
German	Reading		1	3	2	1
	Speaking/Use	1		3	3	
	Understanding		1	2	4	
) L	Writing		1	1	5	
Ö	Total staff who use German	7				
_	Difference to previous quarter	-6				
	% Change over previous quarter	46.15				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
J	Speaking/ Use				1	
Greek	Understanding					1
ìre	Writing				1	
9	Total staff who use Greek	1				
	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading				1	
	Speaking/ Use				1	
Italian	Understanding				1	
a	Writing				1	
=	Total staff who use Italian	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

23/11/2010 Page 46 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
≡	Reading				1	
	Speaking/ Use				1	
ak	Understanding				1	
M.	Writing					1
Kiswahili	Total staff who use Kiswahili	1				
4	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
چ	Reading	2				
	Speaking/ Use	2				
isi	Understanding	1				1
) E	Writing	2				
Kurdish	Total staff who use Kurdish	2				
	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
<u> </u>	Reading				1	
	Speaking/ Use				1	
<u>Si</u>	Understanding					1
<u> S</u>	Writing				1	
Russian	Total staff who use Russian	1				
	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

23/11/2010 Page 47 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
Spanish	Reading	1				
	Speaking/ Use	1				
	Understanding	1				
al	Writing	1				
S	Total staff who use Spanish	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading			1		
چ	Speaking/ Use					1
(is	Understanding			1		
ᆂ	Writing					1
Turkish	Total staff who use Turkish	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading	10	2	7	11	1
	Speaking/ Use	10	3	5	13	
Weish	Understanding	9	3	8	10	1
/e	Writing	9	3	4	14	1
5	Total staff who use Welsh	31				
	Difference to previous quarter	-20				
	% Change over previous quarter	39.21				

23/11/2010 Page 48 of 90



WORKFORCE INFORMATION REPORT

Languages By Directorate 30/09/2010

Directorate of the Social Services

Moderately

2

A Little

11

10

Level Undisclosed

Not Applicable

14

14

		Fluently	Quite Well
⊆ 0	Reading		
	Speaking/ Use		1
S c	Understanding		1
sk	Writing		
iti	Total staff who use British Sign Language	14	
British Sign Language	Difference to previous quarter	-3	
	% Change over previous quarter	17.65	

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading					1
Bulgarian	Speaking/Use				1	
ari	Understanding				1	
<u> </u>	Writing					1
m [m	Total staff who use Bulgarian	1				
ш	Difference to previous quarter	1				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1				
ur	Speaking/Use	1				
ıtia	Understanding	1				
oa	Writing	1				
Croatian	Total staff who use Croatian	1				
	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

23/11/2010 Page 49 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				2	1
_	Speaking/Use	1	1		1	
Dutch	Understanding		1			2
5	Writing			1	1	1
	Total staff who use Dutch	3				
	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1	2	7	8	
ے	Speaking/Use	1	1	7	9	
French	Understanding	1	1	7	9	
je.	Writing	1	1	8	8	
Œ	Total staff who use French	18				
	Difference to previous quarter	-5				
	% Change over previous quarter	21.74				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	4	1		5	
בו	Speaking/ Use	4	1	1	4	
German	Understanding	4	1	1	3	1
) Fr	Writing	4	1	1	4	
99	Total staff who use German	10				
	Difference to previous quarter	-5				
	% Change over previous quarter	33.33				

23/11/2010 Page 50 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
J	Speaking/ Use				1	
Greek	Understanding				1	
ire	Writing				1	
စ	Total staff who use Greek	1				
	Difference to previous quarter	1				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading		1			
	Speaking/ Use				1	
Hindi	Understanding				1	
= =	Writing		1			
	Total staff who use Hindi	1				
	Difference to previous quarter	1				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading	1				
Hungarian	Speaking/ Use	1				
ar	Understanding	1				
βι	Writing	1				
ını	Total staff who use Hungarian	1				
H	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

23/11/2010 Page 51 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1			1	
_	Speaking/ Use	1			1	
Italian	Understanding	1			1	
a	Writing	1			1	
±	Total staff who use Italian	2				
	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading	1				
Malayalam	Speaking/ Use	1				
<u>a</u>	Understanding	1				
ay	Writing	1				
<u>a</u>	Total staff who use Malayalam	1				
2	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
<u></u>	Speaking/ Use				1	
Nepali	Understanding				1	
ek	Writing				1	
Z	Total staff who use Nepali	1				
	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

23/11/2010 Page 52 of 90



WORKFORCE INFORMATION REPORT

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
υ	Reading	1				
es	Speaking/ Use	1				
nƙ	Understanding	1				
Ď	Writing	1				
Portuguese	Total staff who use Portuguese	1				
T	Difference to previous quarter	-1				
	% Change over previous quarter	50.00				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading	4				
ar	Speaking/ Use	4				
, L	Understanding	4				
J18	Writing	4				
Romanian	Total staff who use Rumanian	4				
œ	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading					
<u> </u>	Speaking/ Use					
Sisi	Understanding					
15.	Writing					
Russian	Total staff who use Russian	0				
	Difference to previous quarter	-1				
	% Change over previous quarter	100.00				

23/11/2010 Page 53 of 90



WORKFORCE INFORMATION REPORT

A Little

2

1

Level Undisclosed

2

1

		Fluently	Quite Well	Moderately
	Reading	2	3	1
ų,	Speaking/ Use	4	1	2
ji.	Understanding	3	1	2
al	Writing	1	3	3
Spanish	Total staff who use Spanish	8		
	Difference to previous quarter	-1		
	% Change over previous quarter	11.11		

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
ج	Reading		1		1	
	Speaking/ Use		1	1		
κis	Understanding		1	1		
<u> </u>	Writing		1		1	
Turkish	Total staff who use Turkish	2				
	Difference to previous quarter	0				
	% Change over previous quarter	0.0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	11	14	5	11	1
_	Speaking/ Use	14	4	11	13	
Welsh	Understanding	12	7	6	9	8
/e	Writing	10	10	10	11	1
>	Total staff who use Welsh	42				
	Difference to previous quarter	-8				
	% Change over previous quarter	16.00				

23/11/2010 Page 54 of 90



CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

Age by Salary Ranges 30/09/2010

			Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
	Σ.	Female					24		23	47
	16-21	Male					9		19	28
	-	Unspecified								
	ιΩ	Female					181		8	189
	22-35	Male					82		5	87
S	2	Unspecified								
Chief Executive's	6	Female		2			216		2	220
	36-49	Male		5			102		1	108
Ä		Unspecified								
9	4	Female		1			49		1	51
X	50-54	Male		4			29			33
ш	5	Unspecified								
<u>e</u>	Ŋ	Female					56		2	58
K	59-65	Male		5			49		2	56
U	2	Unspecified								
		Female					6			6
	+99	Male					2			2
		Unspecified								
	Total Staff			17			805		63	885

			Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
	<u> </u>	Female				5	176	3		184
	16-21	Male				1	93			94
	7	Unspecified								
	2	Female	9	1	17	5	856	536	1	1425
(I)	22-35	Male	2		9		182	147		340
Leisure	2;	Unspecified								
	6	Female	33	10	57	2	1359	395		1856
<u>.</u>	36-49	Male	11	3	33		152	116	1	316
		Unspecified					1			1
య	50-54	Female	9	1	24		367	118	1	520
Ž		Male	3	1	14		60	40	1	119
끍	9	Unspecified								
Education	Ď	Female	13	4	30	1	473	173	1	695
ב	59-65	Male	6	6	32		130	60		234
D	; G	Unspecified								
•••		Female	2				62	4		68
	+99	Male	1				31	1		33
	•	Unspecified								
	Total Staff		89	26	216	14	3941	1593	5	5885

23/11/2010 Page 55 of 90



WORKFORCE INFORMATION REPORT

Age by Salary Ranges 30/09/2010

			Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
Environment	<u></u>	Female					58			58
	16-21	Male				2	24			26
	<u>_</u>	Unspecified								
	ιĢ	Female					144			144
	22-35	Male					197			197
nt	2	Unspecified								
e	36-49	Female		2			329			331
E	6-4	Male		7			363		331 370	370
0	36	Unspecified								
Į.į	4	Female					145			145
2	50-54	Male		5			177			182
Ш	2	Unspecified								
	2	Female					182			182
	55-65	Male		6			226			232
	2	Unspecified								
		Female					17			17
	+99	Male					11			11
		Unspecified			-					
	Total Staff			20		2	1873			1895

			Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
	1	Female					9			9
	16-21	Male					1			1
	1	Unspecified								
	5	Female					308			308
10	22-35	Male					41			41
Social Services	2;	Unspecified								
J:	36-49	Female		5			506			511
		Male		4			82			86
Š		Unspecified								
<u></u>	4	Female		1			211			212
<u>::</u>	50-54	Male		2			35			37
Ŏ	2	Unspecified								
(O)	Ď	Female		5			245			250
	55-65	Male		1			44	1		46
	5	Unspecified								
		Female					4			4
	+99	Male								
	9	Unspecified								
	Total Staff			18			1486	1		1505

23/11/2010 Page 56 of 90



WORKFORCE INFORMATION REPORT

Marital Status by Salary Range 30/09/2010

		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
Chief Executive's	Civil Partnership					1			1
(d)	Dissolved Civil Partnership								
. <u>≥</u>	Divorced		1			36		1	38
75	Married		12			424		4	440
ပ	Separated					10			10
×	Single		1			260		53	314
	Surviving Civil Partnership								
<u>ë</u>	Undisclosed					12		3	15
등	Widowed					3			3
	With Partner		3			59		2	64
	Total Staff		17			805		63	885

		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
<u> </u>	Civil Partnership		1			4			5
eisu	Dissolved Civil Partnership					1			1
ej.	Divorced	7		13		167	53		240
	Married	54	19	165	2	2228	916	4	3388
≪	Separated		1		1	42	18		62
n	Single	14	1	24	9	1050	462	1	1561
ducation	Surviving Civil Partnership					1	1		2
Sa	Undisclosed	12	3	6	1	239	42		303
킂	Widowed			1		48	5		54
Щ	With Partner	2	1	7	1	162	96		269
	Total Staff	89	26	216	14	3941	1593	5	5885

23/11/2010 Page 57 of 90



WORKFORCE INFORMATION REPORT

Marital Status by Salary Range 30/09/2010

		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
Environment	Civil Partnership					3			3
	Dissolved Civil Partnership					1			1
ju (Divorced		1			113			114
πe	Married		17			1074			1091
nuc	Separated					20			20
2	Single		1		2	432			435
Ξ	Surviving Civil Partnership								
ᇤ	Undisclosed					112			112
	Widowed					11			11
	With Partner		1			107			108
	Total Staff		20		2	1873			1895

		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
	Civil Partnership					1			1
S	Dissolved Civil Partnership								
ပိ	Divorced					118			118
Services	Married		16			898	1		915
e e	Separated					25			25
	Single		1			292			293
Social	Surviving Civil Partnership								
၁၀	Undisclosed					16			16
Ś	Widowed		1			16			17
	With Partner					120			120
	Total Staff		18			1486	1		1505

23/11/2010 Page 58 of 90



WORKFORCE INFORMATION REPORT

Ethnic Origin by Salary Range 30/09/2010

ဟ		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
_ @	BME					6			6
ief itiv	Undisclosed					10		5	15
는 3	White		17			789		58	864
Exe	Total Staff		17			805		63	885

රු			Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
2	ā	ВМЕ	1				22	7		30
tio		Undisclosed	23	1	10	2	312	112		460
් පු	<u>9i8</u>	White	65	25	206	12	3608	1474	5	5395
Edu	ڐ	Total Staff	89	26	216	14	3941	1593	5	5885

nt		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
<u> </u>	вме					10			10
n n	Undisclosed		1			71			72
<u> </u>	White		19		2	1792			1813
Envii	Total Staff		20		2	1873			1895

		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
	BME					20			20
<u>.a</u>	Undisclosed		1			27			28
၁၀	White		17			1439	1		1457
S	Total Staff		18			1486	1		1505

23/11/2010 Page 59 of 90



CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

Disability by Salary Range 30/09/2010

Not Disabled 17 779 40 Not Known Disabled 8	- 0		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
	₹ ÷	Not Disabled		17			779		40	836
	s it is	Not Known					18		23	41
X	ပ ခွဲ	Disabled					8			8
17 Total Staff 17 805 63	Ш	Total Staff		17			805		63	885

e e		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
	Not Disabled	86	25	207	11	3539	1477	5	5350
cat eis	Not Known	1	1	7	2	356	110		477
ĽĚ	Disabled	2		2	1	47	6		58
_ ы ∞	Total Staff	89	26	216		3941	1593	5	5885

nent		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
ī	Not Disabled		20		2	1778			1800
<u> </u>	Not Known					69			69
Ξ	Disabled					26			26
En	Total Staff		20		2	1873			1895

ial ces		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
cia Vic	Not Disabled		18			1445	1		1464
So	Not Known					24			24
Sel	Disabled					17			17
	Total Staff		18			1486	1		1505

23/11/2010 Page 60 of 90



CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

Gender by Salary Range 30/09/2010

_်လ		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
f Ve	Male		14			273		27	314
ië i	Female		3			532		36	571
Chief	Undisclosed								
Chief Executive's	Total Staff		17			805			885
⊑ ø		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
ducation Leisure	Male	23	10	88	1	648	364	2	1136
Sal	Female	66	16	128	13	3293	1229	3	4748
Le <u>E</u>	Undisclosed					1			1
<u>Б</u> «	Total Staff	89	26	216	14	3941	1593	5	5885
				ı					
Je		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
בי	Male		18		2	998			1018
ᅙᆂ	Female		2			875			877
₹ _	Undisclosed								
Environme nt	Total Staff		20		2	1873			1895
	_			ı				1	
S		Adult Tutors	£38463- £131645	Leadership	Less Than £12312	£12312 - £41616	Teacher	Unknown	Sum:
Social Services	Male		7			203	1		211
Social ervice	Female		11			1283			1294
00	Undisclosed								
U , <u>U</u>		ı	1	1	1			1	1505

23/11/2010 Page 61 of 90



WORKFORCE INFORMATION REPORT

Total Authority Sickness Days Lost Per FTE 01/07/2010 – 30/09/2010

Directorate	2009/10 Days Lost per FTE Q1	2009/11 Days Lost per FTE Q2	2009/10 Days Lost per FTE Q3	per FTE	Days Lost	Days Lost	2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Chief Executive's Department	2.26	2.75	3.02	2.5	2.28	1.70		
Directorate of Education & Leisure	3.09	2.37	4.42	3.54	3	1.91		
Directorate of Social Services	4.11	3.93	5.22	4.57	2.96	3.28		
Directorate of the Environment	3.01	3.54	3.07	2.87	2.76	2.65		
Authority Total	3.15	2.91	4.12	3.46	2.87	2.26		

23/11/2010 Page 62 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010 CHIEF EXECUTIVE'S DEPARTMENT

Chief Executive's Department	Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10	Q1 10/11	Q2 10/11	Q3 10/11	Q4 10/11
	2.26	2.75	3.02	2.5	2.28	1.70		

Section		2009/10 Days Lost per FTE Q2	2009/10 Days Lost per FTE Q3	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1	2010/11 Days Lost per FTE Q2	2010/11 Days Lost per FTE Q3	2010/11 Days Los per FTE C
Accountancy	1.43	4.43	4.15	1.38	1.04	0.45	1	
Council Tax & Benefits	3.32	4.99	5.01	2.58	1.45	0.82		
Finance (Seconded)	0.72	2.90	1.96	3.06	1.7	0.06		
Income	0.29	2.52	1.11	1.17	0.83	0.35		
Internal Audit (Audit)	0.18	0.45	0.63	1.57	0.09	0.00		
Head & Secretary	1.11	0.00	0.43	0.43	0	0.00		
Corporate Finance	1.93	3.89	3.54	2.32	1.3	0.48		
Advisory Services	N/A	N/A	N/A	N/A	3.3	1.56		
Business Development	0.60							
Community Regeneration	0.45							
European	0.26	0.26	3.63	1.36	0.71	N/A		
Fast4Ward	3.60	0.46	1.18	5.37	10.92	. N/A		
Operations	N/A	N/A	N/A	N/A	1.9	2.23		
Programme Delivery	N/A	N/A	N/A	N/A	1.16	1.67		
Strategy, Funding and Support	N/A	N/A	N/A	N/A	0.42	0.23		
Tourism	0.98	0.88	0.50	0.55	O	N/A		
Heads & Admin	0.00	6.00	0.00	0	0	0.0		
Economic Development Tourism & European Affairs	1.15	1.29	1.65	1.33	2.65	1.76		

23/11/2010 Page 63 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

CHIEF EXECUTIVE'S DEPARTMENT

Section	2009/10 Days Lost per FTE Q1	2009/10 Days Lost per FTE Q2	2009/10 Days Lost per FTE Q3	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1	2010/11 Days Lost per FTE Q2	2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Business Support (I.T)	8.11	9.12	10.67	6.76	1.36	2.60		
Communications	0.57	2.82	1.25	0.29	0.22	0.37		
Corporate Property	1.83	2.22	0.93	1.49	0.31	0.27	,	
Customer First	3.85	3.54	4.32	4.51	4.82	4.61		
Development (I.T)	0.85	0.83	3.43	1.78	0.54	0.58		
IT Operations (I.T Ops)	5.45	3.22	2.64	2.79	4.7	2.28		
Head & Secretary	6.50	1.50	1.50	3	2	3.50		
ICT & Property Services	3.72	3.61	4.08	3.28	2.48	2.19		
Litigation & Welfare (Legal L&W)	3.64	1.25	3.96	2.58	0.47	7 0.00		
Planning / Land & Highways (Legal P/L&H)	0.10	0.62	0.74	4.99	9 0.48	8 1.71		
Heads & Admin	0.00	0.93	0.70	1.74	4 0.29	9 0.00		
Legal Services (Legal)	1.30	0.92	1.90	3.3	0.43	0.65	j	

23/11/2010 Page 64 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

CHIEF EXECUTIVE'S DEPARTMENT

Section		2009/10 Days Lost per FTE Q2	2009/10 Days Lost per FTE Q3	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1		2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Chief Executive / Corporate Services DPU	2.13	0.38	0.00	1.31	0	0.00		
Corporate Health & Safety	0.65	0.93	4.10	0.2	2.84	0.98		
Education & Leisure DPU	2.03	4.12	1.90	3	2.33	6.17	,	
Employee Service Centre	4.56	6.22	5.18	5.19	7.78	5.14		
Environment DPU	1.55	0.00	6.13	4.35	0.22	0.13		
HR Shared Service						0.00		
MA Team						0.00		
Occupational Health Unit	17.67	0.77	0.00	1.2	1	12.00		
Organisation Development Unit	0.00	0.00	2.33	1.33	0	0.00		
Policy & Performance Unit	0.00	0.00	0.00	7.5	0	0.00		
Social Services DPU	0.64	0.78	1.11	2.94	9.7	4.96		
Head & Secretary	0.00	0.00	4.00	0.5	0	0.00		
Personnel Services	2.54	2.62	2.85	3.18	4.62	3.65	j	

23/11/2010 Page 65 of 90



CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

CHIEF EXECUTIVE'S DEPARTMENT

Section			2009/10 Days Lost per FTE Q3	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1		2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Committee Services	0.50	0.13	0.29	0.83	1.14	N/A		
Democratic Services	0.83	0.00	0.67	1.33	2	0.00		
Electoral Services	0.20	1.60	0.00	1.43	C	0.80		
Emergency Planning	0.00	0.00	0.00	0	C	0.00		
Performance Management (Perf Man)	1.25	0.42	0.30	0.57	0.79	0.31		
Policy & Research	0.39	0.32	3.12	2.3	0.42	0.26		
Registrars	0.79	0.52	6.60	2.67	· 0	2.76		
Head	0.25	0.50	0.00	1.5	2	0.00		
Policy & Performance	0.54	0.43	1.88	1.56	0.69	0.57		
		I			•			
Business (Procurement)	0.00	1.50	0.00	0.29	0.43	0.00		
Contracts (Procurement)	0.00	0.00	0.24	1	3.19	2.66	i	
Head	0.00	0.00	5.00	0	C	0.00		
Procurement Services	0.00	0.43	0.36	0.75	2.25	1.77	,	

23/11/2010 Page 66 of 90



WORKFORCE INFORMATION REPORT

	2	0	1	1.5	0		
Chief Executive & Secretary	2	0	1	1.5	0	0.00	
Chief Executive's Department						1.70	

23/11/2010 Page 67 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF EDUCATION & LEISURE

Directorate of Education & Leisure	Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10	Q1 10/11	Q2 10/11	Q3 10/11	Q4 10/11
	3.09	2.37	4.42	3.54	3	1.91		

					,			
Section	2009/10	2009/10	2009/10	2009/10	2010/11	2010/11	2010/11	2010/11
		Days Lost	Days Lost					
	per FTE Q1	per FTE Q2	per FTE Q3	per FTE Q4	per FTE Q1	per FTE Q2	per FTE Q3	per FTE Q
Additional Learning Needs	3.18	2.51	4.08	2.99	1.44	3.73		
Admin, Finance & IT	10.25	6.18	4.71	7.25	5.05	4.77	•	
Behavior Support	3.36	2.49	5.80	5.37	N/A	N/A		
Education Psychology Service	3.77	5.59	6.07	5.31	N/A	N/A		
Education Welfare	7.03	7.20	2.65	4.96	N/A	N/A		
Governor Support	1.25	0.42	1.27	0.81	C	0.00		
Music Service	N/A	N/A	N/A	N/A	N/A	1.07		
Social Inclusion	N/A	N/A	N/A	N/A	4.32	3.96		
Visually Impaired Service	3.49	3.05	4.41	4.27	4.83	1.52		
Heads & Admin	1.49	2.98	3.88	3.63	2.73	2.87		
Learning, Education and Inclusion	3.27	3.43	4.21	4.05	3.13	3.25		

23/11/2010 Page 68 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF EDUCATION & LEISURE

Section	2009/10 Days Lost per FTE Q1	2009/10 Days Lost per FTE Q2	2009/10 Days Lost per FTE Q3		2010/11 Days Lost per FTE Q1	2010/11 Days Lost per FTE Q2	2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Blackwood Miners Institute						3.04	ı	
Catering	3.35	3.66	6.50	4.5	3.36	3.20		
Community Education & Libraries	2.95	2.73	4.27	3.36	2.88	1.83		
Leisure Service	4.11	2.63	3.97	3.08	2.74	2.79)	
Marketing (Ed & Leisure)	1.00	10.00	2.33	2	0	N/A		
Music & Arts Service	2.72	3.94	4.18	2.81	2.7	N/A		
Sports Development	0.17	1.13	0.21	0.27	1.49	0.88		
Youth Access	5.86	0.39	3.21	1.17	5.03	7.86		
Head & Secretary	0.00	0.77	0.00	0	9.43	0.17		
Lifelong Learning & Leisure	3.18	2.97	4.69	3.44	3.07	2.46		
	N/A	N/A	N/A	9	7.25	3.50		
Our Schools Our Future	N/A	N/A	N/A	9	7.25	3.50		

23/11/2010 Page 69 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF EDUCATION & LEISURE

Section				2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1		2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Awards / Student Support	0.00	0.00	0.00	8.44	14.44	13.11		
Health & Safety, Transport & Complaints/Customer Care	0.43	1.71	2.72	1.35	0.73	0.51		
School Planning, Admissions & Placement	11.14	0.67	0.29	0	0	0.00		
Secretariat	6.67	1.15	2.69	8.08	0	N/A		
Head	0.00	0.00	0.00	0	0	N/A		
Planning & Strategy	2.51	1.17	1.84	2.94	3.32			
								•
Primary Schools	N/A	N/A	N/A	N/A	3.29	1.62		
Schools	3.07	2.14	4.40	3.53	N/A			
Secondary Schools	N/A	N/A	N/A	N/A	2.46	1.48	3	
Trinity Fields Special School	N/A	N/A	N/A	N/A	3.47	3.60)	
Schools	3.07	2.14			2.96	1.64		
Director & Admin								
Director & Admin	N/A	N/A	N/A	N/A	4.67	0		

23/11/2010 Page 70 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF SOCIAL SERVICES

Directorate of Social Services	Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10	Q1 10/11	Q2 10/11	Q3 10/11	Q4 10/11
	4.11	3.93	5.22	4.57	2.96	3.28		

Section	2009/10 Days Lost per FTE Q1		2009/10 Days Lost per FTE Q3	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1		2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
ACRF						0.00		
Assessment & Service Improvement	6.66	2.71	4.95	6.87	3.49	2.50)	
Contracting & Quality Assurance (Contracting & QA)	0.81	0.35	2.33	0.92	0.33	0.49		
Health Social Care & Well-being	0.67	1.76	0.64	18.67	15.67	2.00		
Learning Disability	5.44	5.45	9.80	5.69	3.64	3.97	,	
Mental Health & Substance Misuse	3.68	2.81	4.24	2.44	3.45	2.74		
Pan Gwent Integrated Community Equipment Service						0.00		
Physical Disability & Sensory Impairment	3.00	1.44	1.65	4.78	3.14	3.55	j	
Protection Of Vulnerable Adults (POVA)	3.63	0.16	0.90	1.6	1.5	0.18	3	
South East Wales Emergency Duty Team	0.11	1.11	0.53	3.12	2.51	4.45)	
Supporting People	N/A	N/A	10.61	0.25	8.83	11.84		
Head & Secretary	0.00	0.00	0.00	4	0	0.00		
Adult Services	4.72	4.48	5.66	5.1	3.41	3.51		

23/11/2010 Page 71 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF SOCIAL SERVICES

Section		2009/10 Days Lost per FTE Q2	2009/10 Days Lost per FTE Q3	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1		2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Administration (Children's Services)	1.99	0.96	2.27	2.04	0.71	3.06	3	
Children's Services East	3.36	3.84	7.73	3.4	3.2	4.34		
Children's Services North	3.91	5.35	7.06	2.71	1.1	2.83	3	
Children's Services South	3.93	2.82	4.39	2.6	5.25	2.89		
Looked After Children	1.62	1.19	3.58	2.88	1.09	1.76		
Quality & Planning	7.91	4.27	4.14	4.35	1.66	5.10		
Youth Offending	0.92	2.21	2.64	5.64	2.36	3.17	,	
Head	0.00	0.00	0.00	O	O	0.00		
Children's Services	2.84	2.75	4.44	3.25	2.15	2.99		
Finance (Social Services)	1.56	2.51	3.96	3.84	1.69	2.13	3	
Performance Management (Social Services)	5.69	0.16	0.79	1.92	1.51	4.44		
Training & Development	5.64	6.72	7.04	7.46	0.31	0.00		
Head	0.00	0.00	0.00	1	0.00	0.00		
Resourcing & Performance	2.57	2.60	3.80	3.94	1.47			
	0	0	4.00	0	0			
Director	0	0	4.00	0	0	0		

23/11/2010 Page 72 of 90



Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF THE ENVIRONMENT

Directorate Of Environment		Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10 Q1	10/11 Q2 10	D/11 Q3 10/	11 Q4 10/1 ⁻
		3.0	1 3.54	3.07	2.87	2.76	2.65	
Section		Days Lost	2009/10 Days Lost	2009/10 Days Lost	2010/11 Days Lost per FTE Q1	2010/11 Days Lost	2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
	per i i L & i	per i ie we	per i i e a s	per i i e «-	PCITIE QI	per i i L Q2	per i i e ao	per i i E & T
Building Services	3.03	3.58	2.88	1.7	'9 1.9 '	2.61		
Estimating	2.04	1.74	1.11	2.1	1 0.2	0.00		
Heads & Admin	3.80	2.01	3.01	3.	.8 5.19	1.66		
Building Maintenance DLO	3.10	3.28	2.84	2.0	2.3	2.36		
Engineering Projects Group	4.19	4.96	0.14	3.2	3.5	6 1.90		
Highways Operations Group	9.07	4.81	4.34	4.0	1 2.9	1 3.06		
Transportation Engineering	1.66	4.46	4.81	3.0	7 4.19	2.57	,	
Head & Secretary	0.00	0.00	1.00)	0	0.00		
Engineering	3.32	4.68	3.76	3.5	3.3	2.70		
Housing Technical	0.00	0.33	2.33	В	0 N/A	N/A		
Private Sector Housing	1.54							
Public Sector Housing	4.95							
Strategy & Resources	5.65	9.33	11.98	5.6	7.1	7 4.19		

23/11/2010 Page 73 of 90



WORKFORCE INFORMATION REPORT

Head	4.00	3.00	10.00	0	4	0.00	
Housing	4.34	3.98	3.76	4.45	3.74	3.36	

23/11/2010 Page 74 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF THE ENVIRONMENT

Section	2009/10	2009/10	2009/10	2009/10	2010/11	2010/11	2010/11	2010/11
		Days Lost per FTE Q2	Days Lost per FTE Q3	Days Lost per FTE Q4	Days Lost per FTE Q1		Days Lost per FTE Q3	Days Lost per FTE Q4
	<u>'</u>		•		<u>'</u>	<u>, </u>		
Building Control	0.00	0.43	0.00	0	0.4	0.60		
Countryside	0.47	0.16	0.70	0.7	1.58	1.10		
Development Control	0.20	0.56	0.89	0.64	0	3.89		
Planning Administration	5.59	0.24	3.52	3.32	0.77	0.79		
Strategic Planning & Urban Renewal	2.12	2.84	4.41	2.56	0.31	0.00		
Head & Secretary	0.00	3.50	1.00	0	0	0.00		
Planning Services	1.68	0.75	1.84	1.47	0.87	1.25		
		ı		1			•	_
Building Consultancy	2.43	3.84	0.67	0.59	1.78	0.63	i	
Property Services	2.43	3.84	0.67	0.59	0.4	0.63		
Community Safety	1.95	2.66	1.03	4.77	1.58	2.89		
Divisional Support Unit	0.15	1.15	0.00	4.03	0	0.72		
Environmental Health	0.41	1.06	1.23	2.86	0.77	1.41		
Trading Standards & Licensing	2.24	2.24	1.49	2.86	0.31	0.48	3	
Head	0.00	0.00	0.00	0	0	0.00		
Public Protection	1.32	1.82	1.19	3.28	0.87	1.54		

23/11/2010 Page 75 of 90



WORKFORCE INFORMATION REPORT

Sickness Days Lost Per FTE by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF THE ENVIRONMENT

Section	2009/10 Days Lost per FTE Q1		2009/10 Days Lost per FTE Q3	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q1		2010/11 Days Lost per FTE Q3	2010/11 Days Lost per FTE Q4
Building Cleaning	3.51	3.84	4.19	2.7	1.78	2.89		
Fleet Management	N/A	N/A	N/A	17.25	0.4	0.50		
Parks Services	3.51	4.78	3.35	3.44	1.58	2.39)	
Vehicle Maintenance	5.93	5.21	0.00	0.86	0.00	2.00		
Waste Management	2.26	1.08	3.22	2.6	0.77	3.85	5	
Heads & Admin	0.70	1.08	4.29	0.4	0.31	0.00		
Public Services	3.00	4.04	3.48	2.8	0.00	3.13		
Property Support Services	(0	0	N/A	N/A	N/A	A	
Administrative Support Services	18.95	0	0	N/A	N/A	N/A	A	
Engineering Support Services	(0		N/A	N/A	N//	Δ	
Support Services	8.24	0	0	N/A	N/A	N//	A	
	8.24	0.00	0.00	0.00	0.00	0.00		
Director & Admin	0.00							

23/11/2010 Page 76 of 90



WORKFORCE INFORMATION REPORT

Authority Sickness Percentage Report 01/07/2010-30/09/2010

Directorate	2009/10 Sickness % Q1	2009/11 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1	2010/11 Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
Chief Executive's Department	N/A	N/A	4.72 %	3.96 %	3.51 %	2.57%		
Directorate of Education & Leisure	N/A	N/A	6.90 %	5.62 %	4.62 %	2.90%		
Directorate of Social Services	N/A	N/A	8.16 %	7.25 %	4.55 %	4.99%		
Directorate of the Environment	N/A	N/A	4.79 %	4.55 %	4.25 %	3.99%		
Authority Total	N/A	N/A	6.43 %	5.49 %	4.41 %	3.43%		

23/11/2010 Page 77 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

CHIEF EXECUTIVE'S DEPARTMENT

Chief Executive's Department	Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10	Q1 10/11	Q2 10/11	Q3 10/11	Q4 10/11
	N/A	N/A	4.72 %	3.96%	3.51%	2.57%		

Section						2010/11 Sickness %		
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Accountancy	N/A	N/A	6.48 %	2.20%	1.60%	0.67		
Council Tax & Benefits	N/A	N/A	7.83 %	4.10%	2.22%	1.23		
Finance (Seconded)	N/A	N/A	3.07 %	4.86%	2.61%	0.09		
Income	N/A	N/A	1.73 %	1.85%	1.28%	0.53		
Internal Audit (Audit)	N/A	N/A	0.98 %	2.50%	0.15%	0		
Head & Secretary	N/A	N/A	0.67 %	0.68%	0.00%	0		
Corporate Finance	N/A	N/A	5.53 %	3.68%	2.00%	0.73		
Advisory Services	N/A	N/A	2.19 %	N/A	5.08%	2.37		
Business Development	N/A	N/A	5.45 %	1.35%	N/A	N/A		
Community Regeneration	N/A	N/A	5.68 %	1.53%	0.87%	N/A		
European	N/A	N/A	1.84 %	2.15%	1.10%	N/A		
Fast4Ward	N/A	N/A	0.00 %	8.52%	16.79%	N/A		
Operations	N/A	N/A	N/A	N/A	2.93%	3.39		
Programme Delivery	N/A	N/A	N/A	N/A	1.79%	2.53		
Strategy, Funding and Support	N/A	N/A	N/A	N/A	0.64%	0.37		
Tourism	N/A	N/A	0.78 %	0.87%	0.00%	N/A		
Heads & Admin	N/A	N/A	0.00 %	0.00%	0.00%	0		
Economic Development Tourism & European Affairs	N/A	N/A	2.58 %	2.12%	4.08%	2.69		

23/11/2010 Page 78 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

CHIEF EXECUTIVE'S DEPARTMENT

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1	2010/11 Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
Business Support (I.T)	N/A	N/A	16.67 %	10.72%	2.09%	3.94		
Communications	N/A							
Corporate Property	N/A	N/A	1.45 %	2.37%	0.48%	0.41		
Customer First	N/A	N/A	6.75 %	7.16%	7.41%	6.95	5	
Development (I.T)	N/A	N/A	5.35 %	2.83%	0.83%	0.88		
IT Operations (I.T Ops)	N/A	N/A	4.13 %	4.43%	7.23%	3.45	i	
Head & Secretary	N/A	N/A	2.34 %	4.76%	3.08%	5.30		
ICT & Property Services	N/A	N/A	6.38 %	5.20%	3.82%	3.31		
Litigation & Welfare (Legal L&W)	N/A	N/A	6.19 %	4.10%	0.72%	0.00		
Planning / Land & Highways (Legal P/L&H)	N/A	N/A	1.15 %	7.92%	0.74%	2.59		
Heads & Admin	N/A	N/A	1.09 %	2.75%	0.44%	0.00		
Legal Services (Legal)	N/A	N/A	2.96 %	5.25%	0.66%	0.98		

23/11/2010 Page 79 of 90



Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

CHIEF EXECUTIVE'S DEPARTMENT

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4		2010/11 Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
Chief Executive / Corporate	N/A	N/A	0.00 %	2.08%	0.00%	0		
Services DPU			0.00 //		0.007			
Corporate Health & Safety	N/A	N/A	6.40 %	0.31%	4.37%	1.49		
Education & Leisure DPU	N/A	N/A	2.96 %	4.76%	3.58%	8.99		
Employee Service Centre	N/A	N/A	8.10 %	8.25%	11.96%	7.82		
Environment DPU	N/A	N/A	9.57 %	6.90%	0.33%	0.20		
HR Shared Service						0		
MA Team						0		
Occupational Health Unit	N/A	N/A	0.00 %	1.90%	1.54%	18.29		
Organisation Development Unit	N/A	N/A	3.65 %	2.12%	0.00%	0		
Policy & Performance Unit	N/A	N/A	0.00 %	11.90%	0.00%	0		
Social Services DPU	N/A	N/A	1.74 %	4.67%	14.93%	7.36		
Head & Secretary	N/A	N/A	6.25 %	0.79%	0.00%	0		
Personnel Services	N/A	N/A	4.45 %	5.05%	7.11%	5.52		

23/11/2010 Page 80 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

CHIEF EXECUTIVE'S DEPARTMENT

Section	2009/10 Sickness %	2009/10 Sickness %	2009/10 Sickness %	2009/10 Sickness %	2010/11 Sickness %	2010/11 Sickness %	2010/11 Sickness %	2010/11 Sickness %
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
lo ::: 0 :			0.45.00	1.000/	4 700/	<u> </u>	1	T
Committee Services	N/A	_						
Democratic Services	N/A	N/A	1.04 %	2.12%	3.08%	0		
Electoral Services	N/A	N/A	0.00 %	2.27%	0.00%	1.23		
Emergency Planning	N/A	N/A	0.00 %	0.00%	0.00%	0		
Performance Management (Perf Man)	N/A	N/A	0.47 %	0.90%	1.21%	0.47	,	
Policy & Research	N/A	N/A	4.87 %	3.65%	0.64%	0.40		
Registrars	N/A	N/A	10.31 %	4.24%	0.00%	4.18	3	
Head	N/A	N/A	0.00 %	2.38%	3.08%	0		
Policy & Performance	N/A	N/A	2.93 %	2.48%	1.05%	0.87		
					1		1	1
Business (Procurement)	N/A	N/A	0.00 %	0.45%	0.66%	0		
Contracts (Procurement)	N/A	N/A	0.37 %	1.59%	4.90%	4.02		
Head	N/A	N/A	7.81 %	0.00%	0.00%	0		
Procurement Services	N/A	N/A	0.56 %	1.19%	3.46%	2.68		
Director & Secretary	N/A	N/A	1.56 %	2.38%	0.00%	0.00		

23/11/2010 Page 81 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF EDUCATION & LEISURE

Directorate of Education & Leisure	Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10	Q1 10/11	Q2 10/11	Q3 10/11	Q4 10/11
	N/A	N/A	6.90%	5.62%	4.62%	2.90%		

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1	2010/11 Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
Learning, Education and I	nclusion		,				,	
Additional Learning Needs	N/A	N/A	6.38 %	4.75%	2.22%	5.33		
Admin, Finance & IT	N/A	N/A	7.36 %	11.51%	7.78%	7.08		
Governor Support	N/A	N/A	1.98 %	1.28%	0.00%	0		
Behavior Support	N/A	N/A	9.07 %	8.52%	N/A	N/A		
Education Psychology Service	N/A	N/A	9.48 %	8.43%	N/A	N/A		
Education Welfare	N/A	N/A	4.15 %	7.87%	N/A	N/A		
Music Service						1.51		
Social Inclusion	N/A	N/A	N/A	N/A	6.65%	5.94		
Visually Impaired Service	N/A	N/A	6.90 %	6.78%	7.43%	2.30		
Youth Access	N/A	N/A	5.02 %	1.86%	7.75%	11.90		
Heads & Admin	N/A	N/A	6.06 %	5.76%	4.20%	4.34		
Learning, Education and Inclusion	N/A	N/A	6.58 %	6.42%	4.82%	4.80		

23/11/2010 Page 82 of 90



Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF EDUCATION & LEISURE

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1	2010/11 Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
Blackwood Miners Institute						4.61	1	
Catering	N/A	N/A	10.15 %	7.14%	5.17%	4.83	3	
Community Education & Libraries	N/A	N/A	6.68 %	5.33%	4.43%	2.79		
Leisure Service	N/A	N/A	6.21 %	4.89%	4.22%)		
Marketing (Ed & Leisure)	N/A	N/A	3.65 %	3.17%	0.00%)		
Music & Arts Service	N/A	N/A	6.54 %	4.45%	4.15%)		
Sports Development	N/A	N/A	0.33 %	0.43%	2.30%	4.23	3	
Head & Secretary	N/A	N/A	0.00 %	0.00%	14.51%	1.35	5	
Lifelong Learning & Leisure	N/A	N/A	7.33 %	5.46%	4.72%	0.25		
	N/A	N/A	N/A	14.29%	11.15%	5.30		
Our Schools Our Future	N/A	N/A	N/A	14.29%	11.15%	5.30		

23/11/2010 Page 83 of 90



Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF EDUCATION & LEISURE

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1	2010/11 Sickness % Q2		2010/11 Sickness % Q4
Awards / Student Support	N/A	N/A	0.00 %	13.40%	22.22%	19.90		
Health & Safety, Transport & Complaints/Customer Care	N/A	N/A	4.24 %	2.14%	1.12%	0.78		
School Planning, Admissions & Placement	N/A	N/A	0.45 %	0.00%	0.00%	0		
Secretariat	N/A	N/A	4.21 %	12.82%	0.00%	N/A		
Head	N/A	N/A	0.00 %	0.00%	0.00%			
Planning & Strategy	N/A	N/A	2.87 %	4.67%	5.11%	4.60		
Primary Schools	N/A	N/A	N/A	N/A	5.06%	2.47	•	
Schools	N/A	N/A	6.87 %	N/A	N/A	N/A		
Secondary Schools	N/A	N/A	N/A	5.60%	3.79%	2.25		
Trinity Fields Special School	N/A	N/A		N/A	5.34%	5.46		
School Effectiveness	N/A	N/A		5.60%	4.56%	2.50		
	N/A	N/A						
Director & Admin	N/A	N/A		0.00%	7.18%	0.00		

23/11/2010 Page 84 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF SOCIAL SERVICES

Directorate of Social Services	Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10	Q1 10/11	Q2 10/11	Q3 10/11	Q4 10/11
	N/A	N/A	8.16%	7.25%	4.55%	4.99%		

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1	2010/11 Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
ACRF						0		
Assessment & Service Improvement	N/A	N/A	7.74 %	10.91%	5.37%	3.84		
Contracting & Quality Assurance (Contracting & QA)	N/A	N/A	3.63 %	1.46%	0.51%	0.73		
Health Social Care & Well-being	N/A	N/A	1.00 %	29.63%	24.10%	3.03		
Learning Disability	N/A	N/A	15.31 %	9.03%	5.60%	6.02		
Mental Health & Substance Misuse	N/A	N/A	6.63 %	3.88%	5.31%	4.11		
Pan Gwent Integrated Community Equipment Service						0		
Physical Disability & Sensory Impairment	N/A	N/A	2.58 %	7.59%	4.82%	5.43		
Protection Of Vulnerable Adults (POVA)	N/A	N/A	1.41 %	2.54%	2.31%	0.29		
South East Wales Emergency Duty Team	N/A	N/A	0.83 %	4.96%	3.86%	6.78		
Supporting People	N/A	N/A	16.57 %	0.39%	13.59%	19.48		
Head & Secretary	N/A	N/A	0.00 %	6.35%	0.00%	0		
Adult Services	N/A	N/A	8.85 %	8.09%	5.25%	5.34		

23/11/2010 Page 85 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF SOCIAL SERVICES

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1		2010/11 Sickness % Q3	2010/11 Sickness % Q4
Administration (Children's	N/A	N/A	3.54 %	3.23%	1.09%	4.82		
Services)								
Children's Services East	N/A	N/A	12.09 %	5.40%	4.93%	6.78		
Children's Services North	N/A	N/A	11.03 %	4.30%	1.69%	4.23		
Children's Services South	N/A	N/A	6.86 %	4.13%	8.07%	4.40		
Looked After Children	N/A	N/A	5.59 %	4.58%	1.68%	2.65		
Quality & Planning	N/A	N/A	6.47 %	6.90%	2.56%	7.67	,	
Youth Offending	N/A	N/A	4.13 %	8.95%	3.63%	4.75		
Head	N/A	N/A	0.00 %	0.00%	0.00%	0		
Children's Services	N/A	N/A	6.94 %	5.15%	3.31%	4.54		
Resourcing & Performance	е							
Finance (Social Services)	N/A	N/A	6.18 %	6.09%	2.60%	3.22		
Performance Management (Social Services)	N/A	N/A	1.23 %	3.04%	2.32%	6.77	,	
Training & Development	N/A	N/A	11.00 %	11.84%	0.48%	0		
Head	N/A	N/A	0.00 %	1.59%	0.00%			
Resourcing & Performance	N/A	N/A	5.94 %	6.26%	2.27%	3.36		
Director								
	N/A	N/A	6.25%	0.00%	0.00%			
Director	N/A	N/A	6.25 %	0.00%	0.00%	0.00		

23/11/2010 Page 86 of 90



Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF THE ENVIRONMENT

Directorate Of Environment		Q1 09/10	Q2 09/10	Q3 09/10	Q4 09/10 Q	1 10/11 Q2 1	0/11 Q3 10/	11 Q4 10/11
		N/A	A N/A	4.79%	4.55%	4.25%	3.99%	
Section	2009/10 Sickness % Q1	Sickness %	2009/10 Sickness % Q3	2009/10 Sickness 9 Q4	2010/11 % Sickness ^c Q1	2010/11 % Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
Building Services	N/A	N/A	4.50 %	2.85	% 2.98	% 3.96	6	
Estimating	N/A	N/A	1.74 %	3.35	% 0.35	% ()	
Heads & Admin	N/A	N/A	4.70 %	6.03	% 7.99	% 2.52	2	
Building Maintenance DLO	N/A	N/A	4.44 %	3.31	% 3.60	% 3.58	3	
Engineering Projects Group	N/A	N/A	0.22 %	5.14	% 5.47	% 2.86	6	
Highways Operations Group	N/A	N/A	6.77 %	6.37	% 4.47	% 4.64	1	
Transportation Engineering	N/A	N/A	7.52 %	4.88	% 6.44	% 3.94	1	
Head & Secretary	N/A	N/A	1.56 %	0.00	% 0.00	% ()	
Engineering	N/A	N/A	5.88 %	5.68	% 5.16	% 4.10)	
Housing								
Housing Technical	N/A	N/A	3.65 %	0.00	% N	A N/A	\ <u> </u>	
Private Sector Housing	N/A	N/A	1.81 %	2.89	% 2.95	% 1.58	3	
Public Sector Housing	N/A	N/A	5.40 %	8.29	% 6.20	% 6.54	1	
Strategy & Resources	N/A	N/A	18.72 %	8.91	% 11.03	% 6.51		

23/11/2010 Page 87 of 90



WORKFORCE INFORMATION REPORT

Head	N/A	N/A	15.63 %	0.00%	6.15%	0	
Housing	N/A	N/A	5.88 %	7.06%	5.76%	5.19	

23/11/2010 Page 88 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF THE ENVIRONMENT

Section	2009/10	2009/10	2009/10	2009/10	2010/11	2010/11	2010/11	2010/11
	Sickness % Q1	Sickness % Q2	Sickness % Q3	Sickness % Q4	Sickness % Q1	Sickness % Q2	Sickness % Q3	Sickness % Q4
					1		1	T
Building Control	N/A	N/A	0.00 %	0.00%	0.62%	0.91		
Countryside	N/A	N/A	1.10 %	1.11%	2.43%	1.66	5	
Development Control	N/A	N/A	1.40 %	1.01%	0.00%	5.87		
Planning Administration	N/A	N/A	5.50 %	5.27%	1.19%	1.20		
Strategic Planning & Urban Renewal	N/A	N/A	6.89 %	4.07%	0.48%	0		
Head & Secretary	N/A	N/A	1.56 %	0.00%	0.00%	0		
Planning Services	N/A	N/A	2.88 %	2.34%	1.33%	1.88		
Building Consultancy	N/A	N/A	1.05 %	0.94%	2.74%	0.95		
Property Services	N/A	N/A	1.05 %	0.94%	2.74%	0.95		
Community Safety	N/A	N/A	1.61 %	6.39%	5.46%	4.22		
Divisional Support Unit	N/A	N/A	0.00 %	7.57%	0.00%	1.09		
Environmental Health	N/A	N/A	1.92 %	4.55%	4.59%	2.10)	
Trading Standards & Licensing	N/A	N/A	2.33 %	4.54%	3.13%	0.73	3	
Head	N/A	N/A	0.00%	N/A	0.00%	0		
Public Protection	N/A	N/A	1.86 %	5.21%	4.09%	2.29		

23/11/2010 Page 89 of 90



WORKFORCE INFORMATION REPORT

Sickness Percentage Report by Directorate 01/07/2010-30/09/2010

DIRECTORATE OF THE ENVIRONMENT

Section	2009/10 Sickness % Q1	2009/10 Sickness % Q2	2009/10 Sickness % Q3	2009/10 Sickness % Q4	2010/11 Sickness % Q1	2010/11 Sickness % Q2	2010/11 Sickness % Q3	2010/11 Sickness % Q4
Building Cleaning	N/A	N/A	6.55 %	4.29%	4.84%	4.38		
Fleet Management	N/A			27.38%				
Parks Services	N/A	N/A	5.23 %	5.46%	3.16%	3.46		
Vehicle Maintenance	N/A	N/A	0.00 %	1.36%	3.19%	3.03		
Waste Management	N/A	N/A	5.02 %	4.12%	4.89%	5.79		
Heads & Admin	N/A	N/A	6.70 %	0.63%	0.00%	0		
Public Services	N/A	N/A	5.43 %	4.45%	4.45%	4.68		
	N/A	N/A	0.000/	0.000/	0.000/	0.00		
Director & Admin	N/A N/A	N/A N/A	0.00% 0.00%	0.00% 0.00%	0.00% 0.00%	0.00		

23/11/2010 Page 90 of 90